

Substitute for form 1449B/PTO

Date Submitted: December 10, 2003

*(use as many sheets as necessary)*

Sheet	1	of	2
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**Complete if Known**

<b>Application Number</b>	09/815,606
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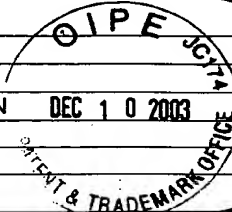
<b>Filing Date</b>	03/23/2001
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First Named Inventor	George H. HOFFMAN
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Group Art Unit	3627
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Examiner Name	Florian M. Zeender
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Attorney Docket Number	062834-0130
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Examiner Initials*	Cite No. <sup>1</sup>	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code <sup>2</sup> (if known)			
PC	B1	5,204,821		Inui et al.	04-20-1993	
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**GROUP 3600**

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Group Art Unit

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Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.

76

B28	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 422-519
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B29	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 592-601
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